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June 01, 2020

Shri K Ramchand  
Member (Technology)  
Department of Telecommunications

**Sub: Delays in receiving Equipment Type Approvals (ETA) by WPC Wing**

Respected Sir,

***Greetings from MAIT!***

We would like to bring to your notice a critical issue that our members are facing with the Wireless Planning & Coordination (WPC) division in terms of delay of approvals by the WPC Wing on multiple grounds.

To give you a specific example, a lot of our members have brought to our attention that there is a huge delay observed in getting the ETA certificates lately. The application, which used to take just 5 days to get processed are pending for months now, without any intimation to the applicants on the cause of delay. On follow-ups with WPC, we have been verbally informed that the delay is happening due to limited number of WPC officials coming to office and WPC is releasing certificates only once a week. These delays are creating a huge challenge to our member companies, thus impacting the product launch dates.

Similarly, we have been informed that as a standard process earlier, while submitting the ETA application in the Saral Sanchar Portal, only relevant pages of the test report were required to be uploaded, as the Portal had a limitation of file size upto 8 MB. However, recently, the WPC officials have started asking for complete test reports to be submitted, which portal does not support. These administrative challenges are creating a lot of bottlenecks and hindering the ease of doing business for our member companies.

While we understand the Covid-19 situation, it is pertinent to note that digitalization and remote working is gaining more importance and any hindrances on approvals to import the products will add to delays to the product launches in the country and is a counterproductive measure.

In view of the above, we request your support in resolving the issues faced by our member companies at the earliest. **We would also like to seek a virtual meeting with your kind office and your team with our member companies to seek resolution of the challenges.** We will share the details with your office on your confirmation.

We look forward to an early and affirmative response.

With regards,

George Paul  
Chief Executive Officer

CC: Shri G. K. Agrawal, Wireless Advisor, Department of Telecommunications  
CC: Shri M.K. Pattanaik, Sr. Deputy Wireless Advisor, Department of Telecommunications