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Ref.No.MAIT/PY/2311

September 25, 2023

Shri Manoj Govil  
Secretary  
Ministry of Corporate Affairs

**Subject: Issues pertaining to Foreign Directors KYC Web Verification Issue - Non-receipt of One-time Password on Mobile Number**

Respected Sir,

***Greetings from MAIT!***

At the outset, MAIT extends its heartiest thanks to the Ministry of Corporate Affairs for its continued support to industry.

We are writing to you on behalf of various MAIT member companies having Foreign Directors and hereby take this opportunity to apprise you that the Foreign Directors are unable to verify their KYC details through web verification process on MCA portal due to non-receipt of OTPs on their Mobile Number during filing of KYC web verification. Although, the OTPs are being received on Email IDs.

The Directors have attempted multiple times to submit their KYC details through web verification process with MCA, however, not able to succeed due to the aforementioned issue.

Representatives of Companies have also visited MCA Office and apprised the matter to MCA Officials, who understood the concerns and assured to provide the requisite support through the help of MCA back-end technical teams. It is pertinent to mention that the KYC filing was smoothly being done up till the last year i.e. 2022 and such issues have emerged during filing of KYC for this year through web verification for the last two months only.


The industry apprehends that these issues might be occurring due to some technical glitch while migrating the data of Foreign Directors on the new V3 portal, hence, we request your kind intervention in resolving the issue considering, inter alia, this aspect.

We further bring to your kind notice that the Companies and their Foreign Directors are afraid of the consequences of non-compliance if the KYCs of all Directors could not be submitted by the due date i.e. 30<sup>th</sup> September 2023.

In view of the above factors, we request your kind support in getting these issues resolved at the earliest possible so that the Directors may successfully submit their web KYCs with MCA by the due date with a further request to kindly consider extension of the due date for this year as a one-time relaxation.

Look forward to your positive consideration of our request!

Warm regards,

  
Col Suhail Zaidi (Retd)  
Director General

CC: Smt Anuradha Thakur, Additional Secretary, Ministry of Corporate Affairs